

FQHCs GET MORE DONE WITH AUTOMATION

- Reduce manual work
- Maximize staff time
- Enhance revenues
- Improve patient care



Outsmart the Staffing Shortage

FQHCs can reallocate staff time and create a better working environment by automating repetitive, tedious tasks. Focusing those improvements on your strategic goals can lead to big results. Our FQHC clients have increased quality measures by double digits, cut patient missed opportunities in half, saved multiple FTEs of scarce staff time, and increased their appointment volume and revenues by over 20%.

Do More With Digital Assistants

Automation eliminates time-consuming work – handling computer-based tasks like running reports, looking up records, entering data, and more. Your center can leverage digital assistants that work quickly and accurately, 24 hours a day, saving your team time to focus strategically on the work that means the most.

Execute Your Center's Strategy

Improve access with data insights

Pressure for your center to maximize provider productivity while managing costs is higher than ever. Automated reporting and dashboards can show you meaningful information in one place about RVUs, visit volumes, missed and kept appointments, revenue and costs per appointment types, call center efficiency, and progress toward VBC incentive targets. Get real-time visibility into your center's successes and challenges to fuel informed decisions on the biggest opportunities for improvement.

Leverage automation for:

- Referrals management
- Clinical + financial KPI dashboards
- Chart auditing
- Insurance verification
- Other repetitive work

Improve your quality of care

Leverage automation to see upcoming care gaps, spot missed opportunities from recent appointments, and reach out to patients for scheduling. Use reporting automation to uncover the root causes for ongoing care gaps to help your team meet their quality objectives.

Boost productivity. Reduce burnout.

Help your staff work at the top of their scope and focus on the work they enjoy by automating tedious, repetitive tasks. Redirect time away from tasks in referral management, insurance verification, chart audits, generating letters, 340B self-audits, and other daily work.

More margin for the mission

Don't let workflow bottlenecks keep your center from the compensation it has earned. Automate tedious tasks in revenue cycle, like submitting and monitoring claims, and submitting CPT-2 codes to payers. Cross-check claims against your



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Align Strategy with Execution

Trumpet doesn't just add technology. We partner with you on your strategic priorities to ensure that your operations drive toward your objectives. We work with your team to identify process gaps, get down to root cause, optimize processes, and add then automation where you'll get the most meaningful return.

data to make sure you're getting credit for all of the services you've provided, and maximize your VBC incentive capture.

Referral Management

Centers can have dozens of people managing their referral process and still struggle with patient compliance and closing loops. Automation can help throughout the following steps:

1. Entering referral information into payer portals
2. Gathering payer authorization
3. Sending appointment details and reminders to patients
4. Gathering documentation for referral completion
5. Tracking cycle times and problems at each stage of the process

Eliminating repetitive work creates more time to schedule appointments, follow up with patients, and close loops to ensure compliance.

Analytics Dashboards

FQHC leaders need comprehensive, timely insights on operations, finance, and quality measures. Automation can gather reports from one or all systems to present them in analytics tools like PowerBI. You'll get more than raw data. Skip the manual reporting and get complete and current information every morning, with drill-downs and visibility into changes over time. Your center can optimize resources, leading to improved patient care, increased revenues, and reduced costs.



Your FQHC Can Do More with Automation

Let's talk about how process optimization and automation can help your center achieve its strategic goals. Contact us today to learn more about how we can help your FQHC.

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